

**A. Please translate the following paragraphs into Chinese 45%**

1. As a member of the housekeeping team, you may be given responsibility for one of the bedroom areas. After the guests have checked out, you will then change beds, towels, etc. and generally ensure that everything is clean and tidy.
2. Tipping has never been the custom in Taiwan. Room service and housemaids are not tipped except for special service. Taxi drivers do not expect a tip, but you may want to leave any small change. Guides, tour bus drivers, and chauffeurs don't expect tips either, though they are grateful if someone in the group takes up a collection for them, No tipping is necessary in beauty salons or for theater ushers.
3. From the moment I arrived, I was treated in an unfriendly manner. I also found that the promises you made in your advertisement were not true. The hotel was not relaxing – it was noisy and uncomfortable. The restaurant was not romantic, and indeed it was hardly a restaurant, as it offered very little variety of food.

**B. Put some or any or a in the blanks: 15%**

1. I am afraid we have not            apples left.
2. Would you like            mineral water?
3. They have not            tables free.
4. I would like            whisky, please.
5. Could I have            glass of wine?

C. Put each prepositional phrase from the following list in its correct space in the sentences which follow. **20%**

- |                           |                          |                                 |                        |
|---------------------------|--------------------------|---------------------------------|------------------------|
| <b>1. in payment for</b>  | <b>2. in addition to</b> | <b>3. in view of</b>            | <b>4. on behalf of</b> |
| <b>5. in the event of</b> | <b>6. in response to</b> | <b>7. under the guidance of</b> |                        |

1. \_\_\_\_\_ the hotel, I would like to wish you a Happy New Year.
2. I enclose a check \_\_\_\_\_ our accommodation.
3. \_\_\_\_\_ languages skills, a resort representative must have good interpersonal skills.
4. \_\_\_\_\_ your recent enquiry, I am pleased to inform you..
5. All our sports activities are organized \_\_\_\_\_ a fully qualified instructor.

D. Vocabulary **20%**

- |                         |                              |                            |
|-------------------------|------------------------------|----------------------------|
| <b>1. buffet</b>        | <b>2. cuisine</b>            | <b>3. complimentary</b>    |
| <b>4. entertainment</b> | <b>5. safety deposit box</b> | <b>6. bath tub</b>         |
| <b>7. menu</b>          | <b>8. restaurant</b>         | <b>9. front desk</b>       |
| <b>10. sauna</b>        | <b>11. jacuzzi</b>           | <b>12. conference room</b> |

1. 菜單
2. 三溫暖
3. 自助餐
4. 料理
5. 會議室
6. 浴缸
7. 前檯
8. 保險箱
9. 免費的
10. 按摩浴缸