

Innovative improvement method for e-learning quality: A case of government organizations

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Abstract

This study aims to establish an innovative method for effectively identifying the ex-treme key factors toward e-learning satisfaction and learning effect in the case of government organizations. The findings hope to provide future research and relevant managers with a helpful improvement method and guidelines for enhancing e-learning quality in order to achieve better development and competitiveness.

Keyword : e-learning, improvement solutions, QFD