## Applying DEMATEL in FMEA for corrective utility 李友錚, Chiu-Yueh Lien, Mei-Lan Li Technology Management Management vcl@chu.edu.tw

## Abstract

Failure Mode and Effects Analysis (FMEA) has become a common tool on risk

assessment which applying in manufacturing or service industries, the priorities of

improvement are based on RPN numbers. Many scholars queried the formula from

traditional algorithm, and proposed the revised methods respectively. Owing to the

implementation for actions decides or influences the resource allocation and effects.

sometimes resolving one corrective action may simultaneously improve the different failure

modes. This paper aims at identifying the corrective utility which considers the relationship

between actions and the sequence of improvement. The decision making trial and

evaluation laboratory (DEMATEL) is a useful methodology to visualize the structure of

complicated causal relationships, this paper adopts DEMATEL which combines with

FMEA to enhance the decisions of corrective actions in orders. Through this revised

method to determine the critical variables for the priorities of improvement.

Keyword: Failure Mode and Effects Analysis (FMEA), Risk Priority Number (RPN),